

CardioPerfect Care Protection Plan Fee Schedule

Fee schedule is for a service agreement for one year (per device), and includes hardware and software coverage.

Products/Software	Description	Fees
PC-based ECG	Includes: 12-lead PC-based Resting ECG and Software Module for one year.	\$395.00
PC-based Stress ECG System	Includes: 12-lead PC-based Stress ECG and Software Module; and Treadmill and Cart hardware, for one year.	\$1,395.00
PC-based ABPM	Includes: PC-based ABPM and Software Module for one year.	\$395.00
PC-based Spirometry	Includes: PC-based Spirometer and Software Module for one year.	\$295.00

Important Note

If the CardioPerfect Care Protection Plan extended service agreement is not purchased prior to the expiration of the factory warranty or current service agreement, Welch Allyn reserves the right to inspect the proposed covered products at the time that the CardioPerfect Care Protection Plan is requested. There may be a charge for inspection.

If the factory warranty or current service agreement expire, clients will be charged an hourly rate for service based on fees commonly charged for technical support in the healthcare industry.

Service Warranty

Welch Allyn will strive to perform the support and repair services provided under this plan in a timely, professional, and workmanlike manner. Welch Allyn will use trained and qualified personnel capable of performing such services in accordance with standards in the industry.

Welch Allyn—A Name You Can Trust

For more than 90 years, doctors have trusted Welch Allyn to create the tools they need to provide better care to their patients. From simple diagnostic instruments to advanced monitors and defibrillators that provide critical patient care, Welch Allyn provides quality products that clinicians around the world count on every day.

To learn more about the CardioPerfect Care Protection Plan, contact your local Welch Allyn Representative or call Welch Allyn Customer Service at 1.800.535.6663 opt 3.

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CARDIOPERFECT™ CARE PROTECTION PLAN

A Welch Allyn Extended Service Offering

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Overview

In an effort to provide the highest level of service and support for the Welch Allyn CardioPerfect™ Workstation Software and integrated digital devices, Welch Allyn has created the CardioPerfect Care Protection Plan.

This extended service program provides valuable technical support and software updates that extend beyond the initial factory warranty for our most sophisticated digital cardiopulmonary devices and workstation software.

These value-added services are offered to protect and enhance your initial purchase by providing you with the latest CardioPerfect Workstation Software updates, telephone support, and remote control diagnostic software tools. In addition, the service program provides comprehensive protection from defects or breakdown of hardware beyond the first year, including a device loaner service.

Services Provided under the CardioPerfect Care Protection Plan

- > Repair services for the suite of cardiopulmonary devices and Stress ECG Treadmill
- > Support services for the CardioPerfect Workstation Software
- > Technical phone support Monday through Friday from 8:00 a.m.–8:00 p.m., EST
- > Access to dedicated, direct toll-free line for Tech Service department
- > Remote control software diagnostic capability through Internet access program
- > Software updates and performance enhancements
- > Cardiopulmonary device loaner equipment in circumstances requiring factory repair
- > Replacement of (1) USB cable and (1) patient cable, per device, per year and 50% off list price for additional cables, if needed

Items Not Covered under the CardioPerfect Care Protection Plan

- > Dell PC for ECG Stress systems—covered by 3-year Dell factory warranty
- > Disposable accessories such as batteries, flow transducers for spirometry, and patient electrodes for ECG and Exercise Stress Systems
- > Software upgrades that add new functionality to the CardioPerfect Workstation Software
- > Ambulatory blood pressure cuffs
- > Preventative maintenance on the Stress ECG Treadmill

Terms of the CardioPerfect Care Protection Plan

- > 12-month increments beginning upon the expiration of the initial factory warranty, up to a maximum of 5 years from the initial purchase date of the device

Products Available for the CardioPerfect Care Protection Plan Option

- > PCR-100 and 100i PC-based Resting ECG
- > CER-100 and 100i Pocket PC-based Resting ECG
- > Welch Allyn 210 PC-based Exercise Stress ECG
- > ABPM 6100S Ambulatory Blood Pressure Monitor
- > Welch Allyn PC-based SpiroPerfect™ Spirometer

